



**FOR IMMEDIATE RELEASE**  
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**FEI to Present at National Health and Human Services Summit**  
***Building workplace relationships through conflict resolution***

April 24, 2017, Milwaukee, Wis. — FEI Behavioral Health, a social enterprise with a 35-year history and a leader in workforce resilience from EAP and organizational development to workplace violence prevention and crisis management, will present a session at the American Public Human Services Association (APHSA) National Health and Human Services Summit in partnership with the Alliance for Strong Families and Communities, running April 30-May 3, 2017, in Baltimore, Maryland.

FEI Business Solutions Engineer Raquelle Solon will present an interactive session, ***“From Conflict to Creative Solutions,”*** on May 2, 2017, at 3:15 p.m. EST. This session will discuss what conflict is and whether it’s good or bad, along with when and how it can be resolved.

The workshop will discuss factors that can both contribute to or help resolve conflict and ways to impact a conflict situation to preserve the relationship of those involved. Participants will learn models of conflict resolution and put them into practice through small group applications. Attendees also will learn how conflict resolution skills can boost confidence and maintain healthy relationships with co-workers, friends, family and those they serve.

Solon is responsible for helping organizations determine and implement a holistic crisis management system. She also is responsible for the delivery of workplace violence prevention, leadership development, and crisis management trainings, and is experienced in reviewing current training and policies and procedures to identify gaps and work with clients toward a solution. Solon was named “Woman of the Year” for 2012-2013 by the National Association of Professional Women.

To learn more about the APHSA National Health and Human Services Summit or FEI’s presentation, visit <http://www.aphsanationalsummit.com/>.

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FEI has a 35-year history in enhancing workforce resiliency by offering a full spectrum of solutions, from EAP and organizational development to workplace violence prevention and crisis management. One of the most successful social enterprises in America, FEI was created by the Alliance for Strong Families and Communities, a national network of more than 450 human-serving organizations to help employers maintain healthy, resilient businesses. Visit [www.feinet.com](http://www.feinet.com) for additional information.